

An Important Note from Novalis Innovative Flooring

Dear Customers and Friends of Novalis,

As many of you know, the TV news magazine show "60 Minutes" aired a report on Sunday, March 1, regarding formaldehyde found in laminate flooring manufactured in China.

Formaldehyde has often been used in the past to help bind wood fibers together to make the wood fiber core for products like laminate flooring. The problem is that over time, the formaldehyde chemical will off-gas into the indoor air environment and become trapped, causing breathing issues for some people.

Although this report was about laminate flooring and compliance with CARB 2 standards, you may be receiving questions from your customers about the presence of formaldehyde in luxury vinyl tile made by anyone, including Novalis. It is important to remember: **Formaldehyde is not used in the manufacture of LVT.**

Let me also assure you in the strongest terms: **Novalis Innovative Flooring does not use formaldehyde in our manufacturing process or as an ingredient in any of our flooring for any of our residential or commercial lines.**

All Novalis flooring is FloorScore certified and made to the highest standards of quality and sensitivity to the environment – both indoors and outdoors.

FloorScore was developed by the Resilient Floor Covering Institute (RFCI) and Scientific Certification Systems (SCS) to certify compliance with indoor air quality emissions requirements. You can learn more about FloorScore compliance at http://www.rfci.com/knowledge-center/floorscore/

Let me know if I can answer any additional questions or concerns you may have or if we can assist you further. Thank you for your continued support for Novalis!

Mark Hansen Vice President, Novalis Innovative Flooring